

The most expensive vehicle in your fleet is the one that isn't moving

A practical guide to reducing downtime and lowering whole-life fleet costs



The hidden cost of downtime

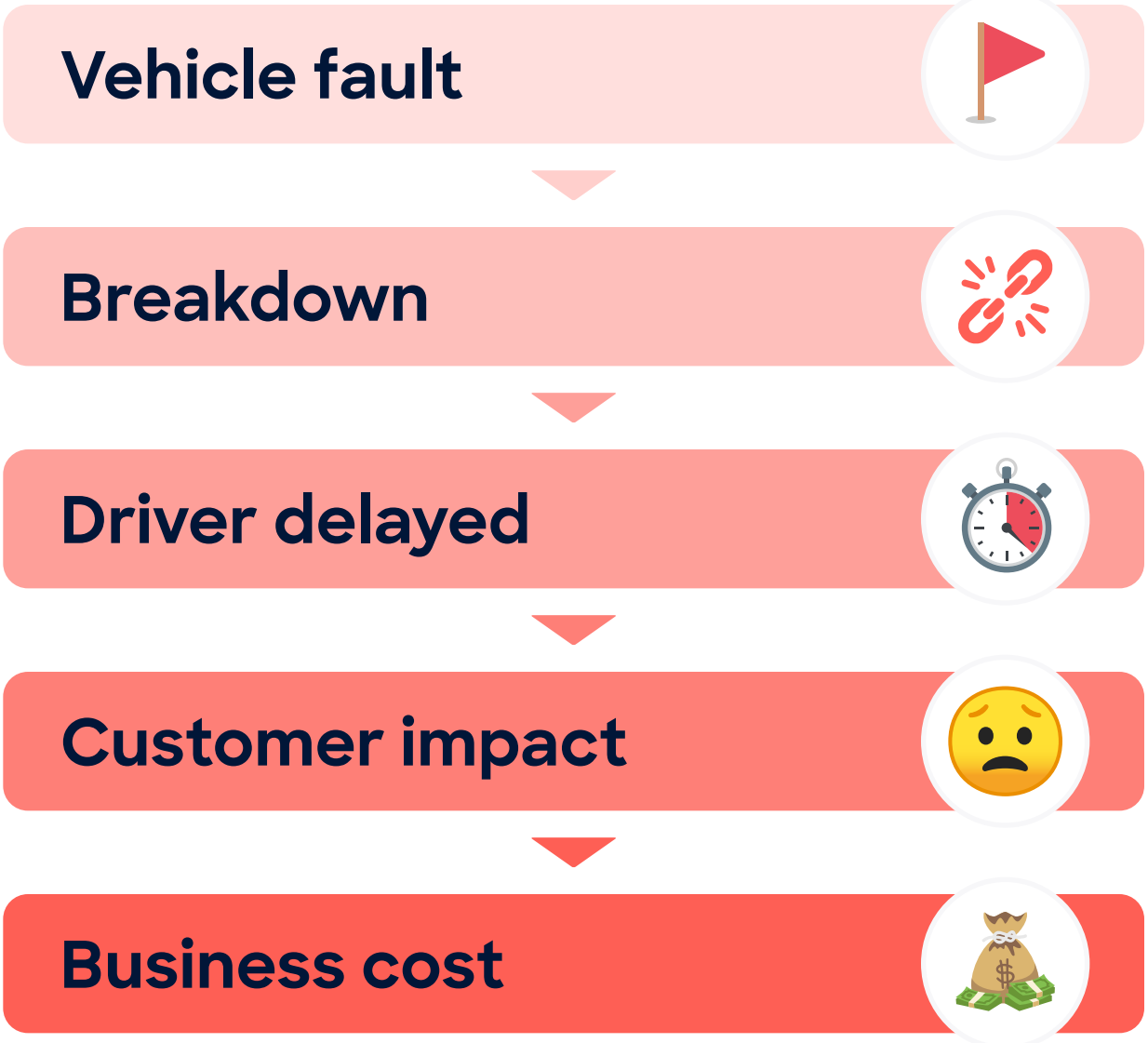
A vehicle fault creates a chain reaction that increases operational costs across your business.

Downtime often results in:

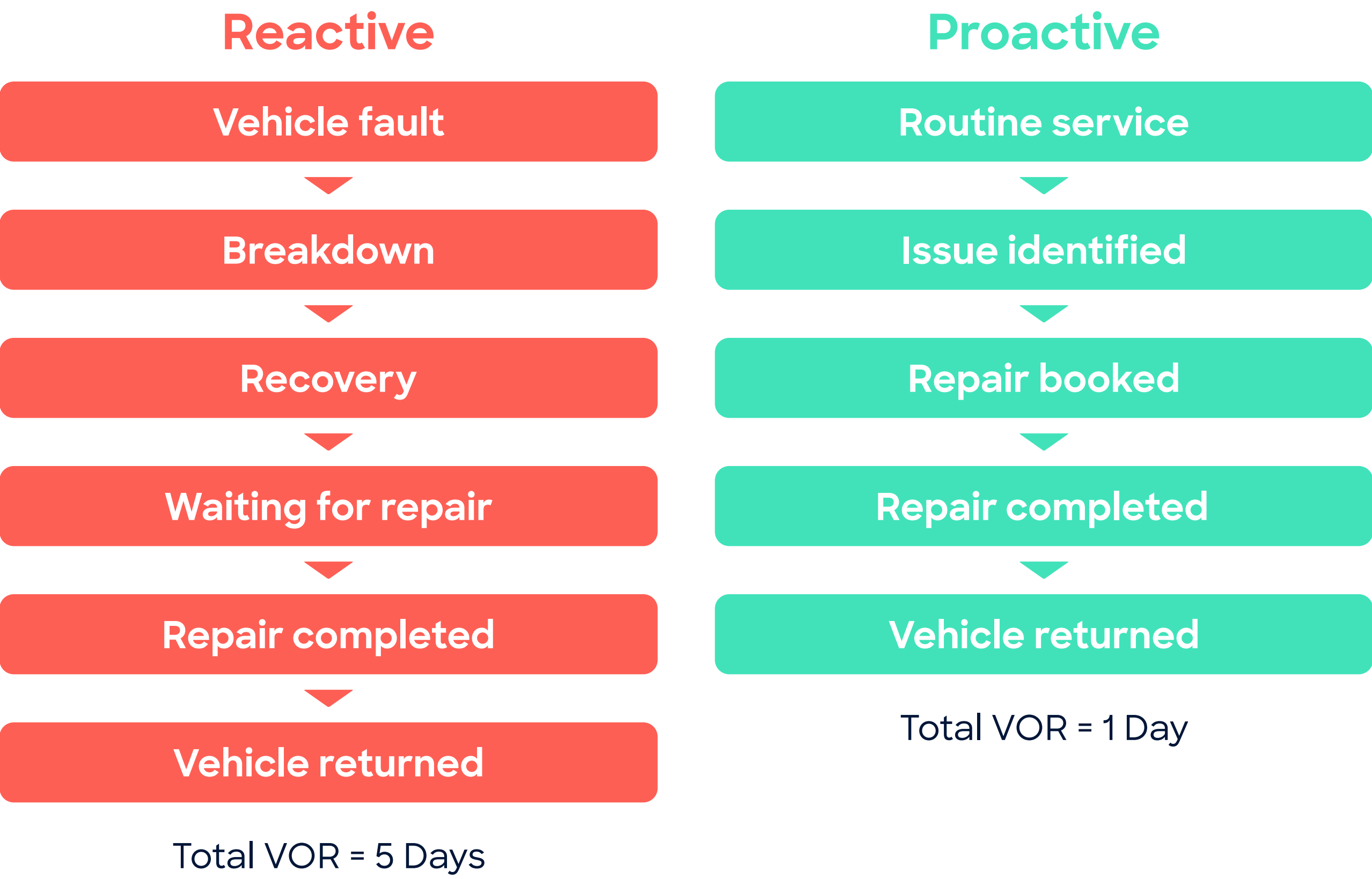
- ⚠ Lost productivity
- ⚠ Customer disruption
- ⚠ Replacement hire
- ⚠ Administration
- ⚠ SLA penalties

The repair invoice is often the smallest part of the total business cost.

For many fleets, reducing Vehicle Off-Road (VOR) time has a greater impact on whole-life fleet costs than reducing the repair invoice itself.

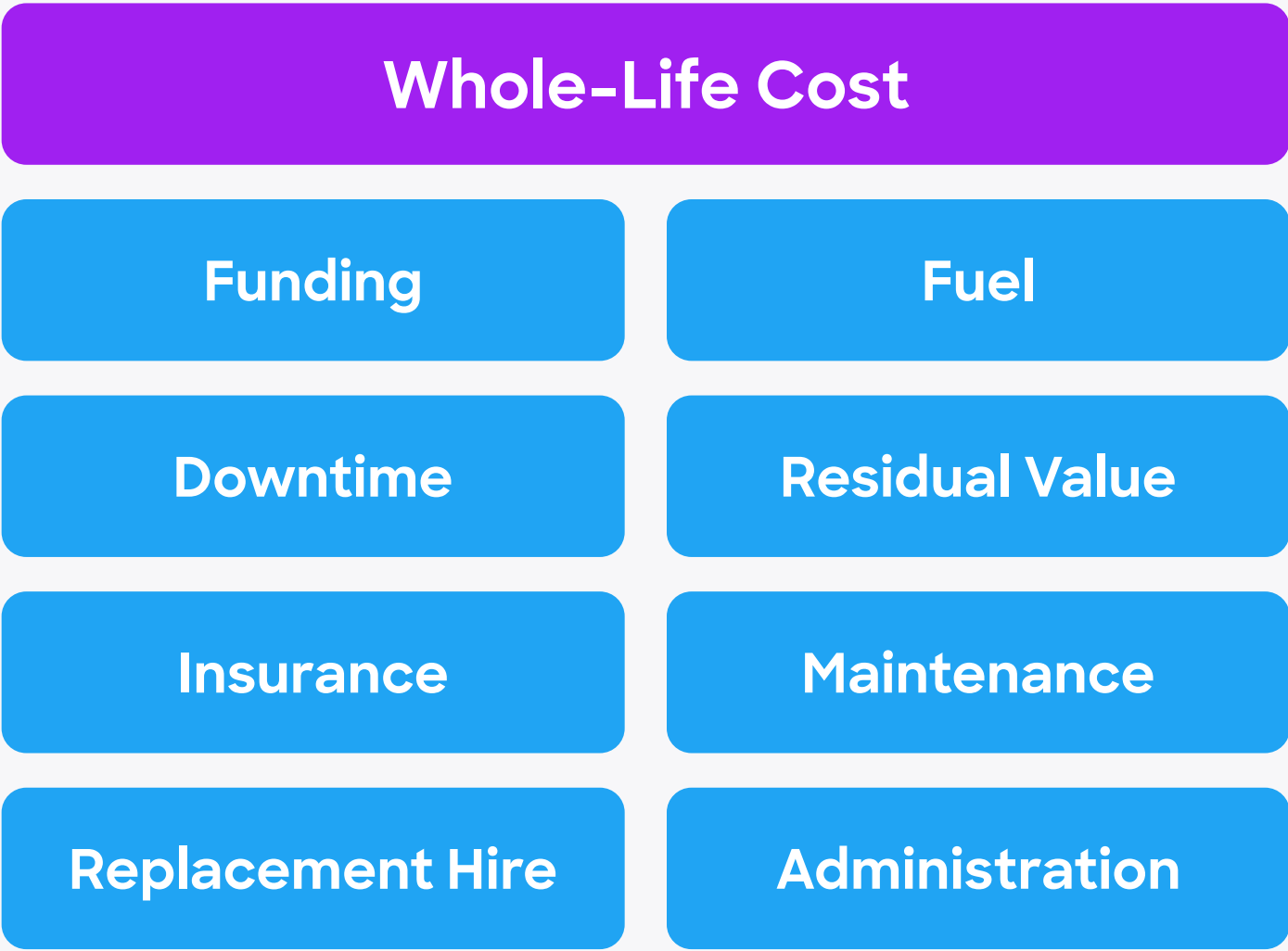


Reactive vs proactive maintenance

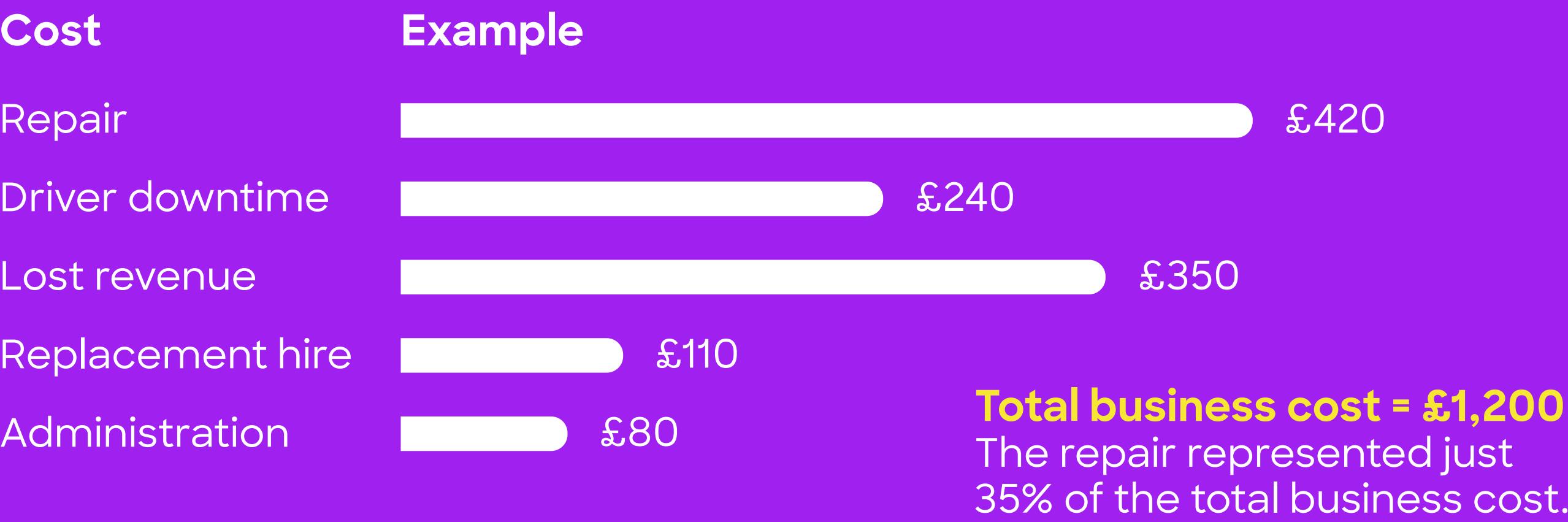


Understanding whole-life cost

Businesses often focus on reducing maintenance costs. High-performing fleets focus on reducing VOR time.



The true cost of one breakdown



Six ways Upkeep keeps your fleet moving

Every feature within Upkeep has been designed with one objective: reducing Vehicle Off-Road time and keeping your vehicles productive.

Prevent unexpected breakdowns



Routine servicing identifies wear before it develops into unexpected failures.

- ✓ Better operational planning
- ✓ Fewer breakdowns

Accelerate repairs



Our approved repair network helps reduce delays and return vehicles to service sooner.

- ✓ Reduced VOR time
- ✓ Faster repairs

Simplify maintenance



One dedicated team coordinates repairs, suppliers and communication on your behalf.

- ✓ Less administration
- ✓ Faster issue resolution

Plan maintenance proactively



Planned servicing and inspections help minimise disruption and improve fleet utilisation.

- ✓ Better operational planning
- ✓ Less disruption

Reduce tyre downtime



Mobile tyre fitting helps minimise unnecessary garage visits and returns vehicles to service sooner.

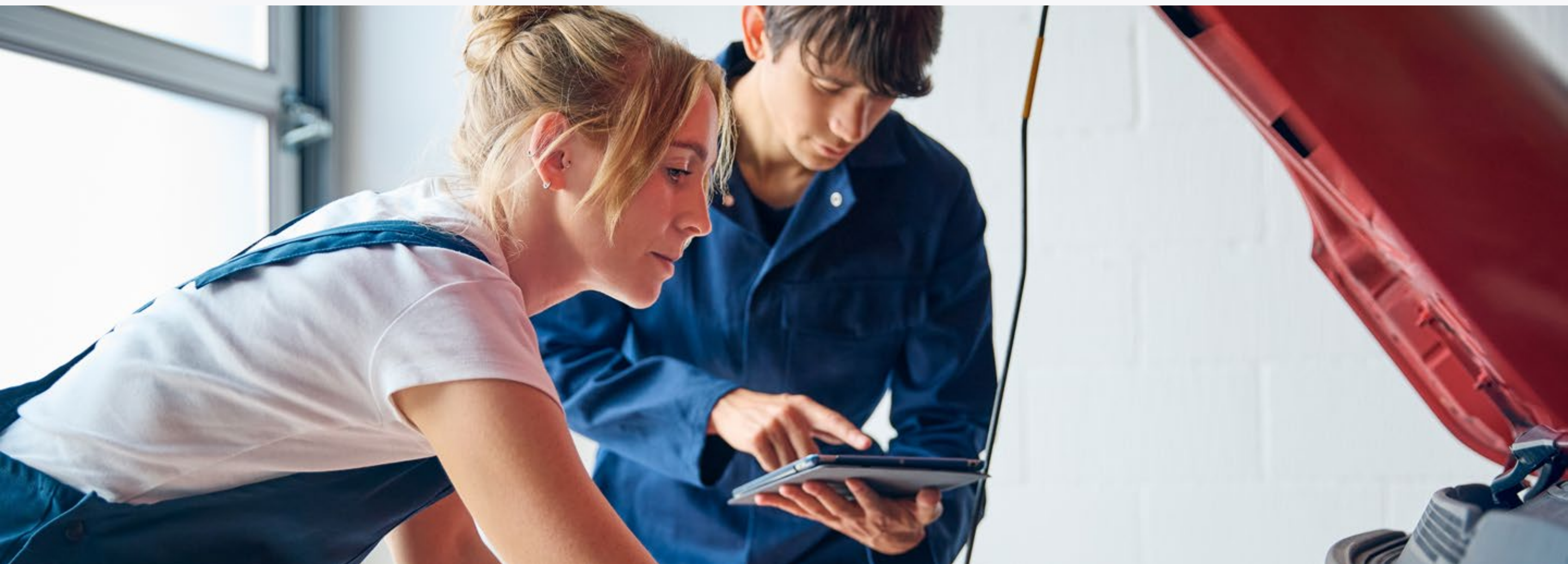
- ✓ Less downtime
- ✓ More productive drivers

Real-time repair visibility



Integrated ViSN and MOOV technology gives our team live visibility of every repair, helping us proactively manage progress and keep you informed.

- ✓ Greater visibility
- ✓ Greater confidence



How real-time repair visibility benefits your business

Powered by our integrated ViSN and MOOV platforms, the Upkeep team has a live view of your vehicle’s repair journey. Real-time repair information helps us proactively manage repairs, identify delays and keep you informed from booking through to completion.

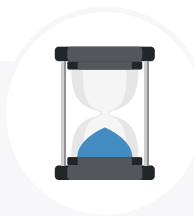
Live repair visibility



Real-time awareness of every stage of the repair journey enables our team to monitor progress, identify delays and coordinate action where required.

- ✔ Greater visibility
- ✔ Better repair oversight

Proactive customer updates



We provide timely progress updates, expected completion dates and any changes to repair timescales, reducing uncertainty while your vehicle is off the road.

- ✔ Improved communication
- ✔ Greater confidence

Faster issue resolutions



Live repair information enables our team to work closely with repairers to resolve issues quickly and keep repairs moving.

- ✔ Reduced VOR time
- ✔ Faster return to service

Better fleet insight



Repair activity and downtime trends provide valuable insight, helping identify recurring issues and opportunities to improve fleet performance.

- ✔ Better operational visibility
- ✔ Improved fleet decisions

Technology alone doesn’t repair vehicles faster. It gives our team the visibility to manage repairs more effectively, reduce uncertainty and keep you informed throughout the repair journey.

Bringing the workshop to you

Where appropriate, servicing comes to your business – not the other way around.

Using our network of 600+ mobile technicians, including TrustFord Mobile Service for eligible Ford vehicles, many servicing and maintenance tasks can be completed at your premises.

- ✔ Less travel to workshops
- ✔ Less disruption
- ✔ More time on the road



Measuring vehicle availability



- Average VOR days
- Fleet availability %
- Breakdowns per 100 vehicles
- Planned vs reactive maintenance
- Repair turnaround
- Whole-life cost per vehicle



The results you can expect

- ✓ Reduced VOR time
- ✓ Lower whole-life fleet costs
- ✓ Greater vehicle availability
- ✓ Improved compliance
- ✓ Higher productivity
- ✓ Predictable maintenance budget

Ready to maximise vehicle availability?

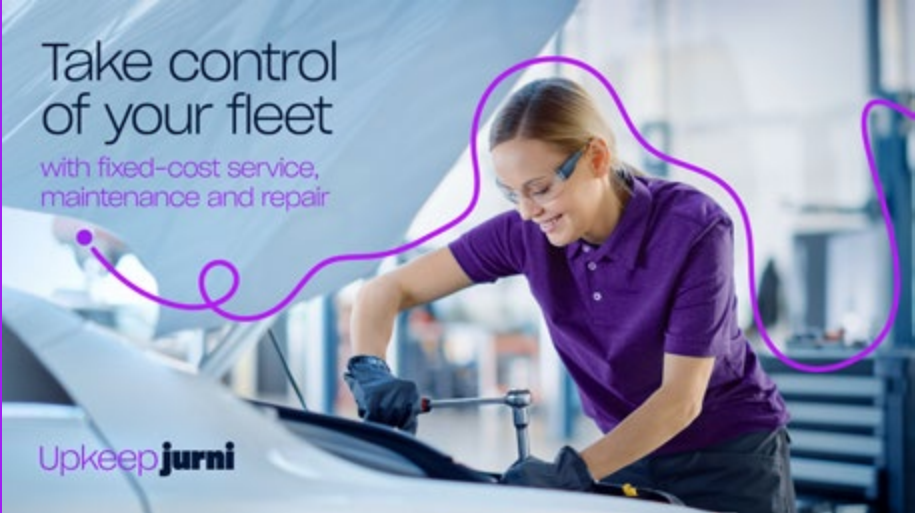
Every fleet is different. We'll help you identify practical ways to improve vehicle availability and keep your business moving.

Get in touch

- 📞 03330 918 561
- ✉ upkeep@jurnileasing.co.uk
- 🌐 upkeepjurni.co.uk

 jurnileasing.co.uk

Take control of your fleet
with fixed-cost service, maintenance and repair



upkeepjurni

[View brochure](#)

Read the Upkeep brochure



We've done our best to ensure the information in this guide is accurate, but Jurni Limited can't accept responsibility for any loss or damage caused by relying on it. This guide is for general information only – it's not financial or legal advice. If you need guidance tailored to your situation, we recommend speaking to a professional.

We're Jurni Limited, and you can find us at jurnileasing.co.uk. Our registered office and trading address is Tamarisk House, North Leigh Business Park, North Leigh, Witney, Oxfordshire OX29 6SW. We're registered in England (No: 07216831) and act as a Credit Broker – not a lender or funder. Copyright © 2026 Jurni Limited. VA07/26